

## **VISITING GUIDELINES**

### Outdoor visits

- May occur for residents that are asymptomatic and not confirmed COVID-19 positive and not in quarantine.
- Visits will be held outdoors whenever practicable, with consideration of inclement weather and resident health.
- Visitors must be screened for symptoms of COVID-19 and exposure, wear a mask, complete hand hygiene, and maintain 6 feet of social distance from staff and residents. A fully vaccinated resident may choose to have physical contact with visitors with proper masking (as tolerated) and hand hygiene.
- **How to schedule a visit: Go to our website at [www.thenewhomestead.org](http://www.thenewhomestead.org) If the listed times don't accommodate your ability to visit, please call the facility to schedule a different visiting time.**

### Indoor Visits

- May be restricted if the facility is experiencing COVID-19 cases throughout the facility or the county positivity rate is >10% and the resident vaccination rate is <70%.
- May occur for residents that are asymptomatic and not confirmed COVID-19 positive and not in quarantine.
- Visitors must be screened for symptoms of COVID-19 and exposure, wear a mask, complete hand hygiene, and maintain 6 feet of social distance from staff and residents. A fully vaccinated resident may choose to have physical contact with visitors with proper masking (as tolerated) and hand hygiene.
- By appointment only.
- The use of physical barriers, such as plexiglass dividers may be used to further reduce the risk of transmission.
- **How to schedule a visit: Go to our website at [www.thenewhomestead.org](http://www.thenewhomestead.org) If the listed times don't accommodate your ability to visit, please call the facility to schedule a different visiting time.**
- Visitors must go directly to and from the designated visiting area.
- Visits for residents who share a room will not be conducted in the room unless the health status of the resident prevents them from leaving the room.

### Compassionate Care Visits

- May occur for any resident nearing end of life or any resident needing additional physical, emotional, or spiritual support such as those experiencing emotional distress, struggling with a change of environment, struggling with lack of physical family support, or grieving a death.
- Visitors must be screened for symptoms of COVID-19 and exposure, wear a mask, complete hand hygiene, and maintain 6 feet of social distance from staff and residents. A fully vaccinated resident may choose to have physical contact with visitors with proper masking (as tolerated) and hand hygiene.

Alternate methods of communication will be offered for friends, family and spiritual community. Assistance with these services will be provided. This may include:

- Phone calls
  - Video chats
  - Streaming religious services
  - Recorded religious services
  - Window visits
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- The main entrance shall be secured and used for all entrance to the facility. The phone number to the facility shall be posted on the door for assistance or guests may ring the bell. All visitors should remain at the front entrance until screened.
  - All visitors, employees, contractors, consultants, etc. will be required to check in with staff upon entry for screening for respiratory symptoms/COVID-19 and potential exposure. Those showing symptoms of respiratory illness (symptoms identified by the CDC), fever will be restricted from entry to the facility, even in end-of-life situations. Visitors with a known COVID-19 exposure in the last 14 days will be restricted from entry to the facility, regardless of vaccination status.
  - All persons entering the facility must immediately wash their hands with soap and water or utilize hand sanitizer. All persons must wear a mask. In the event a visitor does not have a face mask, the facility must provide one. Visitors may wear a cloth face mask.
  - Self-monitor for signs and symptoms of respiratory infection for at least 14 days after exiting the facility. If symptoms occur, self-isolate at home, contact your healthcare provider, and immediately notify the facility of the date you were in the facility, the individuals you were in contact with, and the locations within the facility you visited.
  - Visitation areas will be disinfected between visits.
  - Encourage residents to wear a mask during visits as tolerated.
  - Children may visit. Please follow the CDC recommendations for mask use for children age 2 and older.
  - Per CDC and IDPH guidance we ask that household pets do not visit at this time.
  - Visitors may be offered a rapid COVID-19 test. Testing is not required for visitors.